



MECHANICAL FAILURE SERVICE CONTRACT

CAREFREE CAR PROTECTION

1 VEHICLE

CONTRACT # P00082235638 FORM C1100124 VIN W1KZH8KB1MA906600
 YEAR 2021 MAKE MERCEDES MODEL E CLASS CURRENT ODOMETER READING 18400

2 DEALER

SELLING DEALER Autobahn Motors DEALER PHONE 650 6372333 DEALER # 75075
 ADDRESS 700 Island Parkway CITY Belmont STATE CA ZIP 94002

LIENHOLDER

ADDRESS

3 CONTRACT HOLDER

FIRST NAME

ADDRESS

(AREA CODE)

4 SERVICE CONTRACT INFORMATION

TERM 3 YEARS MILEAGE 100000 DEDUCTIBLE AMOUNT \$0 (ZRD) ~~\$100** (ZR1)~~ \$100 (Z1H) \$250 (ZTF) \$500 (Z5H)
SEE "SERVICE CONTRACT PERIOD" TO DETERMINE EXPIRATION DATE AND MILES ** REDUCING DEDUCTIBLE - WAIVED IF REPAIRS ARE MADE AT SELLING DEALER

COVERAGE PLAN SELECTED POWERTRAIN (PTR) GOLD (PGG) PLATINUM (PNP) ~~PAID IN FULL BY CONSUMER~~ PAID IN FULL BY LIENHOLDER

LIGHT DUTY COMMERCIAL USE COVERAGE (LCU) RIDESHARE COVERAGE (RSH) LIFT KIT COVERAGE (LFK)

SERVICE CONTRACT PURCHASE DATE 1/29/2025 SERVICE CONTRACT PURCHASE PRICE 6012.00

☐ Washington Residents Only: By initialing this box, YOU acknowledge YOU have reviewed with SELLING DEALER the sections of this Service Contract titled: SERVICE CONTRACT PERIOD, SERVICE CONTRACT COVERAGE, MECHANICAL BREAKDOWN, VEHICLE COVERED PARTS, DEDUCTIBLE AND UNCOVERED COSTS, CANCELLATION, EXCLUSIONS FROM COVERAGE, YOUR RESPONSIBILITIES, HOW TO MAKE A CLAIM, and IMPLIED WARRANTY. CONTRACTUAL LIABILITY POLICY # CL-02-091.

5 SIGNATURES

YOU UNDERSTAND THAT THE PURCHASE OF THIS SERVICE CONTRACT IS OPTIONAL, IS NOT REQUIRED IN ORDER TO OBTAIN FINANCING OR TO PURCHASE OR LEASE THIS VEHICLE, IS CANCELLABLE, HAS A STANDARD \$100 DEDUCTIBLE AND MAY PROVIDE CERTAIN COVERAGES WHICH ALREADY MAY BE INCLUDED IN ANY APPLICABLE MANUFACTURER'S WARRANTY.

NOTICE TO CONTRACT HOLDER: YOU are required to obtain authorization prior to beginning any repairs covered by this Service Contract except as noted in #2 of HOW TO MAKE A CLAIM. To learn about the categories of information being collected and the purposes for which the information will be used, please see our Privacy Policy, available at www.fidelitywarranty.com.

BY MY SIGNATURE BELOW, I CERTIFY THAT I HAVE READ, FULLY UNDERSTAND, AND AGREE TO BE BOUND BY ALL PAGES OF THIS CONTRACT, INCLUDING THE TERMS AND CONDITIONS. I UNDERSTAND THAT THESE TERMS INCLUDE PROVISIONS DETAILING HOW TO MAKE A CLAIM (INCLUDING OBTAINING PRIOR AUTHORIZATION), YOUR RESPONSIBILITIES, ARBITRATION, COVERAGE, EXCLUSIONS FROM COVERAGE, CANCELLATION, AND STATE AMENDMENTS.

I FURTHER AGREE TO ACCEPT ELECTRONIC DELIVERY OF THIS CONTRACT. I ALSO UNDERSTAND THAT I MAY REQUEST A PAPER COPY FROM MY SELLING DEALER AT ANY TIME OR BY CONTACTING FIDELITY WARRANTY SERVICES, INC. AT THE ADDRESS OR TELEPHONE NUMBER BELOW.

CONTRACT HOLDER SIGNATURE _____ SIGNATURE DATE 1/29/2025

CO-BUYER SIGNATURE _____ SIGNATURE DATE

DEALER SIGNATURE _____ SIGNATURE DATE 1/29/2025

SERVICE COMPANY AND ADMINISTRATOR:

FIDELITY WARRANTY SERVICES, INC.

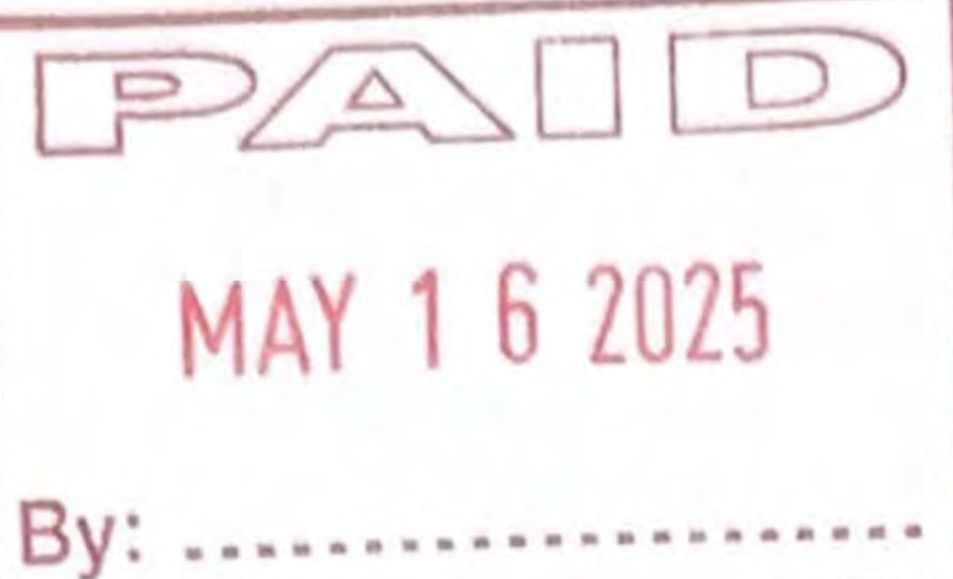
P.O. BOX 8567 • DEERFIELD BEACH, FL 33443 • 1-800-327-5172 • www.fidelitywarranty.com

PROVIDE COPIES AND DISTRIBUTE TO: FWS, DEALER, LIENHOLDER, CUSTOMER

Get Started Here!
 Your anytime access to
 product information >>>



CUSTOMER #: 151460



458293

INVOICE

DUPLICATE 1
PAGE 1

FLETCHER JONES MOTORCARS

FREMONT

 5760 Cushing Parkway, Fremont, CA 94538
 Phone (510) 623-1111 · Fax (510) 279-2530
 FLETCHER JONES MOTORCARS OF FREMONT
 www.mboffremont.com

 Monday thru Friday 7 am - 6:00 pm
 Saturday 8 am - 5 pm
 Sunday Closed

BAR# ARD246807 EPA# PAL242399 PAL242398

SERVICE ADVISOR: 220477 Gustavo Costas

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	21	MERCEDES E63SAM	W1KZH8KB1MA906600		18732/18732	T5853	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
10APR25 DD			17:00 16APR25		0.00	EXTC	13MAY25
R.O. OPENED		READY		OPTIONS: DLR:05157			
10:15 16APR25		15:05 13MAY25					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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A PERFORM DEALER RECOMMENDED 30K MILE INTERVAL SCHEDULED MAINTENANCE

SERVICE PER ATTACHED MENU CHECKLIST - MINIMUM SERVICE -

CUSTOMER ACKNOWLEDGES RECEIPT OF LIST OF OPERATIONS TO BE PERFORMED

CAUSE: PERFORMED SERVICE PER ATTACHED CHECKLIST

30K1 PERFORM DEALER RECOMMENDED 30K MILE INTERVAL

SCHEDULED MAINTENANCE SERVICE PER ATTACHED MENU CHECKLIST - MINIMUM SERVICE - CUSTOMER

ACKNOWLEDGES RECEIPT OF LIST OF OPERATIONS TO BE PERFORMED

751808 CP

181.12 181.12

HAZ HAZARD WASTE FEE

1.49 1.49

1 278-180-00-09-90 TS OIL FILTER ELEMENT - STARPARTS

34.51 34.51 34.51

1 007603-014106 SEAL RING, VLRUB

5.15 5.15 5.15

1 000-986-20-00-17 WINDSHIELD CLEANING AGENT

10.00 10.00 10.00

2 BG-115 ADVANCED FORMULA MOA

28.03 28.03 56.06

1 BG-546 UNIVERSAL SUPER COOL

36.49 36.49 36.49

1 000-989-64-08-11 FUEL ADDITIVE

36.05 36.05 36.05

9 000-989-63-08-11-AAEU MBGO SAE 5W-40 229.5

10.28 10.28 92.52

PARTS: 270.78 LABOR: 181.12 OTHER: 1.49

TOTAL LINE A: 453.39

18732 1.00 PERFORMED 30K PER SERVICE SHEET

B CLIENT STATES DRIVER SIDE REAR SUSPENSION DROPS DOWNCK & ADVISEEXT

WAR 800-327-5172

99 MISCELLANEOUS

751808 CP

1330.00 1330.00

2 001-991-34-98 PROFILE MOUNTING

3.20 3.20 6.40

1 099-320-02-58 VALVE BLOCK

348.00 348.00 348.00

1 213-320-10-25 EXCHANGE PNEUMATIC SPRING

540.00 540.00 540.00

1 213-320-09-25 EXCHANGE AIR SPRING

770.00 770.00 770.00

PARTS: 1664.40 LABOR: 1330.00 OTHER: 0.00

TOTAL LINE B: 2994.40

18732 6.00

CUSTOMER STATES SUSPENSION DROPS. PERFORMED SHORT TEST FOUND NO

TIME	ORIGINAL ESTIMATE \$	AUTHORIZED ADDITIONS \$	ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE.	DESCRIPTION	TOTALS
	☐ IN PERSON ☐ BY PHONE	PERSON CONTACTED	CODES: (PART NUMBER ENDING WITH) 00-VENDER OTHER THAN M.B.N.A. 70-CORE CHARGE/CREDIT 88-REBUILT PART, CORE REQUESTED 80-REBUILT PART, NO CORE REQUESTED.	LABOR AMOUNT	
DATE	SUBJECT TO CONDITIONS ON REVERSE SIDE OF THIS CONTRACT. PLEASE READ REVERSE SIDE. NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.			PARTS AMOUNT	
	I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE AND ADDITIONAL CUSTOMER OR WARRANTY WORK PERFORMED, AND/OR RECEIPT OF VEHICLE.			GAS, OIL, LUBE	
CALL BY	CUSTOMER ACCEPTANCE			SUBLET AMOUNT	
	X I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE (WARRANTY IF APPLICABLE)			MISC. CHARGES	
				TOTAL CHARGES	
				INSURANCE/DISC.	
				SALES TAX	
				PLEASE PAY THIS AMOUNT	

OUR CHARGES ARE NOT BASED ON ACTUAL TIME BUT ARE ESTABLISHED BY MUTIPLYING OUR RETAIL LABOR RATE BY INDUSTRY FLAT RATE ALLOWANCES OR OUR OWN EXPERIENCE OF THE AVERAGE TIME.

ALL PARTS REMOVED WILL BE DISCARDED UNLESS CUSTOMER REQUEST OTHERWISE. ☐ SAVE
 NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.
 CUSTOMER COPY

CUSTOMER #: 151460

458293

FLETCHER JONES MOTORCARS

FREMONT

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 Sunday Closed

INVOICE

 DUPLICATE 1
 PAGE 2

BAR# ARD246807 EPA# PAL242399 PAL242398

SERVICE ADVISOR: 220477 Gustavo Costas

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	21	MERCEDES E63SAM	W1KZH8KB1MA906600		18732/18732	T5853	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
10APR25 DD			17:00 16APR25		0.00	EXTC	13MAY25
R.O. OPENED		READY	OPTIONS: DLR:05157				
10:15 16APR25		15:05 13MAY25					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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CODES PRESENT, INSPECTED AIR STRUTS, VISUALLY OK. MANUALLY SET RIDE HEIGHT. LET CAR SIT OVER NIGHT NEXT MORNING FOUND AIR RIDE HEIGHT LOWER THAN WHAT I SET IT TO THE DAY BEFORE. THE REAR AIR BELLOWS LEAK OVER NIGHT, RECOMMEND REAR AIR BELLOWS AND VALVE BLOCK. REPLACED REAR AIR BELLOW BOOTS AND VALVE BLOCK, SET RIDE HEIGHT ALL OK

<<<BILL \$3183.30 TO PAYME@JMAGROUP.COM>>>CLAIM W1520202A

C CLIENT STATES DRIVER SEAT RT SIDE LOWER COVER IS LOOSE AT CONSOLE AREA, CK & ADISE

91 S.R.S /AIR BAG

751808	CP	0.00	0.00
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PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	0.00
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18732 1.00 REMOVED SEAT CUSHION, INSTALLED UPHOLSTERY CORRECTLY ALL OK

D PERFORM MULTI POINT INSPECTION

MPI PERFORM MULTI POINT INSPECTION

751808	IMPI	(N/C)
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PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE D:	0.00
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18732 PERFORMED MPI

E Perform California State Tire Inflation check and Correction as mandated by state law AB32 PSI-FRONT PSI-REAR

CAUSE: Check, correct and record tire pressure according to manufacture specifications

TP Perform California State Tire Inflation check and Correction as mandated by state law AB32

PSI-FRONT PSI- REAR

751808	ISP	(N/C)
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PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE E:	0.00
--------	------	--------	------	--------	------	---------------	------

TIME	ORIGINAL ESTIMATE \$	AUTHORIZED ADDITIONS \$	ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE. CODES: (PART NUMBER ENDING WITH) 00-VENDER OTHER THAN M.B.N.A. 70-CORE CHARGE/CREDIT 88-REBUILT PART, CORE REQUESTED 80-REBUILT PART, NO CORE REQUESTED. PART NUMBERS INDICATED WITH AN 00 SUFFIX ARE NOT M.B.N.A. SUPPLIED PARTS. THESE PARTS ARE NOT WARRANTED BY M.B.N.A. FLETCHER JONES MOTORCARS WILL WARRANT THESE PARTS FOR 24 MO. UNLIMITED MILEAGE NO LABOR.	DESCRIPTION	TOTALS
	☐ IN PERSON ☐ BY PHONE	PERSON CONTACTED		LABOR AMOUNT	
DATE	SUBJECT TO CONDITIONS ON REVERSE SIDE OF THIS CONTRACT. PLEASE READ REVERSE SIDE, NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK. I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE AND ADDITIONAL CUSTOMER OR WARRANTY WORK PERFORMED, AND/OR RECEIPT OF VEHICLE.			PARTS AMOUNT	
CALLER BY	CUSTOMER ACCEPTANCE			GAS, OIL, LUBE	
	X I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE (WARRANTY IF APPLICABLE)		SUBLET AMOUNT		
OUR CHARGES ARE NOT BASED ON ACTUAL TIME BUT ARE ESTABLISHED BY MUTIPLYING OUR RETAIL LABOR RATE BY INDUSTRY FLAT RATE ALLOWANCES OR OUR OWN EXPERIENCE OF THE AVERAGE TIME.			MISC. CHARGES		
			TOTAL CHARGES		
			INSURANCE/DISC.		
			SALES TAX		
			PLEASE PAY THIS AMOUNT		

ALL PARTS REMOVED WILL BE DISCARDED UNLESS CUSTOMER REQUEST OTHERWISE. ☐ SAVE
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CUSTOMER #: 151460

458293

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INVOICE

DUPLICATE 1
PAGE 3

SERVICE ADVISOR: 220477 Gustavo Costas

BAR# ARD246807 EPA# PAL242399 PAL242398

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	21	MERCEDES E63SAM	W1KZH8KB1MA906600		18732/18732	T5853	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
10APR25 DD			17:00 16APR25		0.00	EXTC	13MAY25
R.O. OPENED		READY	OPTIONS: DLR:05157				

10:15 16APR25 15:05 13MAY25

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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ESTIMATE: 450.02 16APR25 10:15 SA: 220477

CONTACT: TL 589-1318

OK

ESTIMATE: 0.00 16APR25 10:15 SA: 220477

CONTACT:

Reserved by Bianca Trujillo

TIME	ORIGINAL ESTIMATE \$	AUTHORIZED ADDITIONS \$	ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE. CODES: (PART NUMBER ENDING WITH) 00-VENDER OTHER THAN M.B.N.A. 70-CORE CHARGE/CREDIT 88-REBUILT PART, CORE REQUESTED 80-REBUILT PART, NO CORE REQUESTED.	DESCRIPTION	TOTALS
	☐ IN PERSON ☐ BY PHONE	PERSON CONTACTED		LABOR AMOUNT	1511.12
DATE	SUBJECT TO CONDITIONS ON REVERSE SIDE OF THIS CONTRACT. PLEASE READ REVERSE SIDE. NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK. I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE AND ADDITIONAL CUSTOMER OR WARRANTY WORK PERFORMED, AND/OR RECEIPT OF VEHICLE.		PART NUMBERS INDICATED WITH AN 00 SUFFIX ARE NOT M.B.N.A. SUPPLIED PARTS. THESE PARTS ARE NOT WARRANTED BY M.B.N.A. FLETCHER JONES MOTORCARS WILL WARRANT THESE PARTS FOR 24 MO. UNLIMITED MILEAGE NO LABOR.	PARTS AMOUNT	1935.18
CALL BY	CUSTOMER ACCEPTANCE			GAS, OIL, LUBE	0.00
	☒ I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE (WARRANTY IF APPLICABLE)			SUBLET AMOUNT	0.00
OUR CHARGES ARE NOT BASED ON ACTUAL TIME BUT ARE ESTABLISHED BY MUTIPLYING OUR RETAIL LABOR RATE BY INDUSTRY FLAT RATE ALLOWANCES OR OUR OWN EXPERIENCE OF THE AVERAGE TIME.				MISC. CHARGES	1.49
				TOTAL CHARGES	3447.79
				INSURANCE/DISC.	3183.30
				SALES TAX	198.36
				PLEASE PAY THIS AMOUNT	462.85

ALL PARTS REMOVED WILL BE DISCARDED UNLESS CUSTOMER REQUEST OTHERWISE. ☐ SAVE

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

CUSTOMER COPY

CUSTOMER #: 34712

638328

Mercedes-Benz
of Oakland3093-A Broadway
Oakland, CA 94611
(510) 832-6030
Service: (510) 287-8535
www.oaklandbenz.com
email: service@oaklandbenz.com

INVOICE

PAGE 1

B.A.R. REG.# ARD00010327 EPA# CAL982486714

SERVICE ADVISOR: 5181 Nicholas Broussard

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
BLUE	21	MERCEDES-BENZ E63S A	W1KZH8KB1MA906600		19794/19806	T6073
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
29JAN21 DD	29JAN21	29JAN2025	18:00 15AUG25			KAARMA
R.O. OPENED	READY	OPTIONS: DLR: ? ENG: 4.0_Liter				
15:25 12AUG25	15:04 15AUG25					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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A CLIENT STATES INTERMITTENT AUX BATTERY WARNING MESSAGES ARE TURNING ON AND OFF ON HIS DASH, HAD TO GET VEHICLE JUMPED BEFORE COMING IN, PLEASE CHECK/ADVISE

68 INTERIOR EQUIPMENT

144 C

0.00 0.00

68 INITIAL INSPECTION FOUND 12 VOLT BATTERY VOLTAGE LOW AT 119 VOLTS CONNECT/DISCONNECT BATTERY CHARGER CONNECT/DISCONNECT DIAGNOSTIC SYSTEM XENTRY DIAGNOSIS PERFORMED QUICK TEST FOUND MULTIPLE LOW POWER SUPPLY FAULTS PERFORMED TEST OF 12 VOLT BATTERY BATTERY TEST RESULTS SHOWS COMPONENT BATTERY IS NOT OK REPLACED COMPONENT BATTERY FURTHER TESTING FOUND THAT 12 VOLT BATTERY DISCHARGES TO 522 VOLTS AFTER SEVERAL MINUTES WITH KEY ON RECOMMEND REPLACEMENT OF 12 VOLT STARTER BATTERY ALSO RECOMMEND REPLACEMENT OF AUXILIARY BATTERY AS A PREVENTATIVE MEASURE AFTER REPLACEMENT OF BATTERIES IT WILL BE NECESSARY TO TEST VEHICLE ELECTRICAL AND CHARGING SYSTEM FUNCTIONS

144 C

285.00 285.00

1 001-982-81-08 A07-162000 STARTER BATTERY H7A 80 AH

360.00

CORE CHARGE C

24.50 24.50

1 BR BATTERY RECYCLE FEE is required by law to charge a nonrefundable \$2 CA battery fee & a refundable deposit for a lead-acid battery purchased

2.00 2.00 2.00

1 BD BATTERY DISPOSAL

1.95 1.95 1.95

PARTS: 384.50 LABOR: 285.00 OTHER: 3.95 TOTAL LINE A: 673.45

INITIAL INSPECTION FOUND 12 VOLT BATTERY VOLTAGE LOW AT 11.9 VOLTS.
CONNECT/DISCONNECT BATTERY CHARGER.

Original Estimate (Parts & Labor)	Total Additional Cost Authorized	Approved By	Date & Time	Authorization Obtained By	*HAZARDOUS WASTE DISPOSAL COSTS: We have added this charge to cover costs associated with the handling, management and disposal of toxic wastes or hazardous substances under California and Federal Law.	DESCRIPTION	TOTALS
\$	\$			☐ In Person Approval ☐ Telephone ☐ Text ☐ Email/Fax (See Attached)	ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED. ☐ Some Parts Not Returnable	LABOR AMOUNT	
Revised Estimate				☐ In Person Approval ☐ Telephone ☐ Text ☐ Email/Fax (See Attached)		PARTS AMOUNT	
\$						GAS, OIL, LUBE	
						SUBLET AMOUNT	
						WASTE DISPOSAL COSTS *	
☐ Tire pressure check/inflation service was performed. RF _____ psi LF _____ psi RR _____ psi LR _____ psi ☐ Customer declined tire pressure check/inflation service. By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this Invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. DATE _____ CUSTOMER SIGNATURE _____ AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE _____						TOTAL CHARGES	
						LESS INSURANCE	
						SALES TAX	
						PLEASE PAY THIS AMOUNT	

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

DealerCAP 2021 CDK Global, LLC (10/21) SERVICE INVOICE TYPE 2 - S12C - "AS-IS/LIMITED WARRANTY" - CALIFORNIA CUSTOMER COPY

CUSTOMER #: 34712

638328

Mercedes-Benz
of Oakland



3093-A Broadway
Oakland, CA 94611
(510) 832-6030
Service: (510) 287-8535
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email: service@oaklandbenz.com

INVOICE

PAGE 2

B.A.R. REG.# ARD00010327 EPA# CAL982486714

SERVICE ADVISOR: 5181 Nicholas Broussard

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
BLUE	21	MERCEDES-BENZ E63S A	W1KZH8KB1MA906600		19794/19806	T6073
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
29JAN21	DD29JAN21	29JAN2025	18:00	15AUG25		KAARMA
R.O. OPENED	READY	OPTIONS:	DLR:? ENG:4.0_Liter			
15:25	12AUG25	15:04	15AUG25			

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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CONNECT/DISCONNECT DIAGNOSTIC SYSTEM (XENTRY DIAGNOSIS). PERFORMED QUICK TEST.

FOUND MULTIPLE LOW POWER SUPPLY FAULTS. PERFORMED TEST OF 12 VOLT BATTERY. BATTERY TEST RESULT SHOWS: "COMPONENT BATTERY IS NOT OK. REPLACED COMPONENT BATTERY". FURTHER TESTING FOUND THAT 12 VOLT BATTERY DISCHARGES TO 5.22 VOLTS AFTER SEVERAL MINUTES WITH KEY ON. RECOMMEND REPLACEMENT OF 12 VOLT STARTER BATTERY. ALSO RECOMMEND REPLACEMENT OF AUXILIARY BATTERY AS A PREVENTATIVE MEASURE. AFTER REPLACEMENT OF BATTERIES IT WILL BE NECESSARY TO TEST VEHICLE ELECTRICAL AND CHARGING SYSTEM FUNCTIONS. REPLACED STARTER BATTERY. PERFORMED CONFIRMATION OF BATTERY REPLACEMENT. ERASE FAULT CODES. NEW BATTERY DATE STAMP: 08/25. PERFORMED CURRENT DRAW TEST. CURRENT DRAW IS WITHIN SPECIFICATION AT 20mA. NO EXCESSIVE CURRENT DRAW FOUND. BATTERY REST VOLTAGE AT 12.7 VOLTS.

B PERFORM COMPLIMENTARY MULTI-POINT INSPECTION
CAUSE: MULTI-POINT INSPECTION

MPI PERFORM COMPLIMENTARY MULTI-POINT INSPECTION

144	ISP					(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B: 0.00

COMPLETED MPI

C CHECK AND ADJUST TIRE PRESSURE
TIRE CHECK AND ADJUST TIRE PRESSURE

144	ISP					(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C: 0.00

ADJUSTED TIRE PRESSURES TO MANUFACTURER SPECIFICATIONS

FRONT TIRES PSI = 41

REAR TIRES PSI = 36

Original Estimate (Parts & Labor)	Total Additional Cost Authorized	Approved By	Date & Time	Authorization Obtained By	HAZARDOUS WASTE DISPOSAL COSTS: We have added this charge to cover costs associated with the handling, management and disposal of toxic wastes or hazardous substances under California and Federal Law.	DESCRIPTION	TOTALS
\$	\$			☐ In Person Approval ☐ Telephone ☐ Text ☐ Email/Fax (See Attached)	ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED. ☐ Some Parts Not Returnable	LABOR AMOUNT	
				☐ In Person Approval ☐ Telephone ☐ Text ☐ Email/Fax (See Attached)		PARTS AMOUNT	
						GAS, OIL, LUBE	
						SUBLET AMOUNT	
						WASTE DISPOSAL COSTS *	
						TOTAL CHARGES	
						LESS INSURANCE	
						SALES TAX	
						PLEASE PAY THIS AMOUNT	

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CUSTOMER #: 34712

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PAGE 3

B.A.R. REG.# ARD00010327 EPA# CAL9824

SERVICE ADVISOR: 5181 Nicholas Broussard

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT
BLUE	21	MERCEDES-BENZ E63S A	W1KZH8KB1MA906600		19794/19806
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE
29JAN21	DD29JAN21	29JAN2025	18:00	15AUG25	
R.O. OPENED	READY	OPTIONS:	DLR:?	ENG:4.0_Liter	
15:25	12AUG25	15:04	15AUG25		

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

D Loaner vehicle has a 75 mile radius range, and a limit of 100 miles per day (charges will apply if not adhered to) Client is responsible for fuel and damages

LOANER Loaner vehicle has a 75 mile radius range, and a limit of 100 miles per day (charges will apply if not adhered to) Client is responsible for fuel and damages

99 ISAT (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

E** PLEASE INSPECT DRIVER FRONT DOOR; CLIENT STATES WHEN PARKING ON A SLIGHT INCLINE, STATES THE DOOR WILL SHUT ON HIS OWN WHERE HIS DRIVER SIDE AND OTHER DOORS STAY OPEN, CHECK/ADVISE 72 DOORS

144 ISP (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00

CHECKED DRIVER DOOR FUNCTION. INSPECTION FOUND DOOR DOOR DETENT SLIGHTLY WEAKER COMPARED TO PASSENGER SIDE DOOR. DOOR HINGE ADJUSTMENT HAS BEEN TIGHTENED TO MAXIMUM ADJUSTMENT. IF PROBLEM PERSIST, RECOMMEND NEW DOOR CHECK, INSTALLED VIA BODY SHOP

F** RECOMMEND NEW AUXILIARY BATTERY IN ADDITION TO STARTER BATTERY REPLACEMENT

54 RECOMMEND NEW AUXILIARY BATTERY IN ADDITION TO STARTER BATTERY REPLACEMENT

144 C 253.60 253.60

1 205-905-34-14-80 A03-1PE59Y REMAN VOLTAGE

CONVERTER 187.92

CORE CHARGE C 15.00 15.00

PARTS: 202.92 LABOR: 253.60 OTHER: 0.00 TOTAL LINE F: 456.52

R&R PASSENGER SIDE FRONT CARPET AND FLOOR PANEL.
REPLACED AUXILIARY BATTERY (PARK PAWL CAPACITOR).

Original Estimate (Parts & Labor)	Total Additional Cost Authorized	Approved By	Date & Time	Authorization Obtained By
\$	\$			☐ In Person Approval ☐ Telephone ☐ Text ☐ Email/Fax (See Attached)
Revised Estimate				☐ In Person Approval ☐ Telephone ☐ Text ☐ Email/Fax (See Attached)

☐ Tire pressure check/inflation service was performed.
RF _____ psi LF _____ psi RR _____ psi LR _____ psi
☐ Customer declined tire pressure check/inflation service.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you.

DATE CUSTOMER SIGNATURE

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

*HAZARDOUS WASTE DISPOSAL COSTS: We have added this charge to cover costs associated with the handling, management and disposal of toxic wastes or hazardous substances under California and Federal Law.

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.
☐ Some Parts Not Returnable

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
WASTE DISPOSAL COSTS *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

DealerCAR 2021 CDK Global, LLC (10/21) SERVICE INVOICE TYPE 2 - \$120 - "AS-IS/LIMITED WARRANTY" - CALIFORNIA CUSTOMER COPY

CUSTOMER #: 34712

638328

Mercedes-Benz
of Oakland3093-A Broadway
Oakland, CA 94611
(510) 832-6030Service: (510) 287-8535
www.oaklandbenz.com
email: service@oaklandbenz.com

INVOICE

PAGE 4

B.A.R. REG.# ARD00010327 EPA# CAL982486714

SERVICE ADVISOR: 5181 Nicholas Broussard

COLOR		YEAR		MAKE/MODEL		VIN		LICENSE		MILEAGE IN / OUT		TAG	
BLUE		21		MERCEDES-BENZ E63S A		W1KZH8KB1MA906600				19794/19806		T6073	
DEL. DATE		PROD. DATE		WARR. EXP.		PROMISED		PO NO.		RATE		PAYMENT	
29JAN21		DD29JAN21		29JAN2025		18:00 15AUG25						KAARMA	
R.O. OPENED		READY		OPTIONS:		DLR:? ENG:4.0_Liter							
15:25 12AUG25		15:04 15AUG25											

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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 PREVIOUS ESTIMATE: 1,030.78 NEW ESTIMATE: 1,712.68 ADDITIONAL COST: 681.90
 13AUG25 17:12 SA: 5181

!!!!!!! AUTHORIZED ESTIMATE WAS MODIFIED !!!!!!!!

 PREVIOUS ESTIMATE: 570.00 NEW ESTIMATE: 1,030.78 ADDITIONAL COST: 460.78
 13AUG25 17:11 SA: 5181

!!!!!!! AUTHORIZED ESTIMATE WAS MODIFIED !!!!!!!!

 PREVIOUS ESTIMATE: 285.00 NEW ESTIMATE: 570.00 ADDITIONAL COST: 285.00
 14AUG25 14:39 SA: 5181

!!!!!!! AUTHORIZED ESTIMATE WAS MODIFIED !!!!!!!!

 ESTIMATE: 285.00 12AUG25 15:25 SA: 5181

!!!!!!! AUTHORIZED ESTIMATE WAS MODIFIED !!!!!!!!

Original Estimate (Parts & Labor)	Total Additional Cost Authorized	Approved By	Date & Time	Authorization Obtained By ☐ In Person Approval ☐ Telephone ☐ Text ☐ Email/Fax (See Attached)	*HAZARDOUS WASTE DISPOSAL COSTS: We have added this charge to cover costs associated with the handling, management and disposal of toxic wastes or hazardous substances under California and Federal Law.	DESCRIPTION	TOTALS
\$	\$					LABOR AMOUNT	538.60
						PARTS AMOUNT	587.42
						GAS, OIL, LUBE	0.00
						SUBLET AMOUNT	0.00
						WASTE DISPOSAL COSTS *	3.95
						TOTAL CHARGES	1129.97
						LESS INSURANCE	0.00
						SALES TAX	60.21
						PLEASE PAY THIS AMOUNT	1190.18

☐ Tire pressure check/inflation service was performed.
 RF _____ psi LF _____ psi RR _____ psi LR _____ psi
☐ Customer declined tire pressure check/inflation service. Initials _____

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this Invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you.

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

DealerCAR 2021 CDK Global, LLC (10/21) SERVICE INVOICE TYPE 2 - S12C - "AS-IS/LIMITED WARRANTY" - CALIFORNIA CUSTOMER COPY

CUSTOMER #: 34712

639636

Mercedes-Benz
of Oakland3093-A Broadway
Oakland, CA 94611
(510) 832-6030

Service: (510) 287-8535

www.oaklandbenz.com

email: service@oaklandbenz.com

INVOICE

PAGE 1

B.A.R. REG.# ARD00010327 EPA# CAL982486714

SERVICE ADVISOR: 5181 Nicholas Broussard

COLOR	YEAR	MAKE/MODEL		VIN		LICENSE	MILEAGE IN / OUT		TAG
BLUE	21	MERCEDES-BENZ E63S A		W1KZH8KB1MA906600			20045/20046		T962
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE	
29JAN21 DD	29JAN21	29JAN2025	WAIT 19SEP25				KAARMA	19SEP25	
R.O. OPENED		READY		OPTIONS: DLR:? ENG:4.0_Liter					
15:23 19SEP25		16:50 19SEP25							

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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A CLIENT REQUESTING TO REPLACE DRIVER SIDE REAR TIRE WITH Michelin

PILOT SPORT 4S MO1 XL BW 295/30ZR20 | 101(Y)

CAUSE: DRIVER SIDE REAR TIRE REPLACEMENT AS REQUESTED

TIRE1 C/R LEFT REAR TIRE BQ8402311 X1

6250 CT

50.00

50.00

1 WEIGHTS WHEEL WEIGHTS

5.00

1 Q-8-40-2311 B07-163000 MICHELIN 295/30ZR20

SKU, 96583, 101Y, PI

464.00

1 TR CA TIRE Recycle Fee

1.75

1.75

1.75

1 TD TIRE DISPOSAL

1.95

1.95

1.95

PARTS: 469.00 LABOR: 50.00 OTHER: 3.70 TOTAL LINE A: 522.70

MOUNT AND BALANCED NEW LEFT REAR TIRE , TORQUE WHEEL TO 110 FT LBS

FT LBS, TEST DROVE VEHICLE VERIFIED REPAIRS OK

NEW DOT 16UAK01AX 1225

B CHECK AND ADJUST TIRE PRESSURE

TIRE CHECK AND ADJUST TIRE PRESSURE

6250 ISP

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

ADJUSTED TIRE PRESSURES TO MANUFACTURER SPECIFICATIONS

FRONT TIRES PSI = 41

REAR TIRES PSI = 36

Original Estimate (Parts & Labor)	Total Additional Cost Authorized	Approved By	Date & Time	Authorization Obtained By ☐ In Person Approval ☐ Telephone ☐ Text ☐ Email/Fax (See Attached)	*HAZARDOUS WASTE DISPOSAL COSTS: We have added this charge to cover costs associated with the handling, management and disposal of toxic wastes or hazardous substances under California and Federal Law.	DESCRIPTION	TOTALS
\$	\$					LABOR AMOUNT	
						PARTS AMOUNT	
Revised Estimate	\$			☐ In Person Approval ☐ Telephone ☐ Text ☐ Email/Fax (See Attached)		GAS, OIL, LUBE	
						SUBLET AMOUNT	
						WASTE DISPOSAL COSTS *	
						TOTAL CHARGES	
						LESS INSURANCE	
						SALES TAX	
						PLEASE PAY THIS AMOUNT	

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

CUSTOMER #: 34712

639636

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email: service@oaklandbenz.com

INVOICE

PAGE 2

B.A.R. REG.# ARD00010327 EPA# CAL982486714

SERVICE ADVISOR: 5181 Nicholas Broussard

COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN / OUT		TAG
BLUE	21	MERCEDES-BENZ E63S A		W1KZH8KB1MA906600		20045/20046		T962
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
29JAN21 DD	29JAN21	29JAN2025	WAIT 19SEP25			KAARMA	19SEP25	
R.O. OPENED		READY	OPTIONS: DLR:? ENG:4.0 Liter					

15:23 19SEP25 16:50 19SEP25

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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PREVIOUS ESTIMATE: 40.00 NEW ESTIMATE: 570.77 ADDITIONAL COST: 530.77

19SEP25 15:23 SA: 5181

CONTACT: TOM

PERSON

A* CLIENT REQUESTING TO REPLACE DRIVER SIDE REAR TIRE WITH M

570.77

ESTIMATE: 40.00 19SEP25 15:23 SA: 5181

Original Estimate (Parts & Labor)	Total Additional Cost Authorized	Approved By	Date & Time	Authorization Obtained By	*HAZARDOUS WASTE DISPOSAL COSTS: We have added this charge to cover costs associated with the handling, management and disposal of toxic wastes or hazardous substances under California and Federal Law.	DESCRIPTION	TOTALS
\$	\$			☐ In Person Approval ☐ Telephone ☐ Text ☐ Email/Fax (See Attached)		LABOR AMOUNT	50.00
Revised Estimate	\$			☐ In Person Approval ☐ Telephone ☐ Text ☐ Email/Fax (See Attached)		PARTS AMOUNT	469.00
						GAS, OIL, LUBE	0.00
						SUBLET AMOUNT	0.00
						WASTE DISPOSAL COSTS *	3.70
						TOTAL CHARGES	522.70
						LESS INSURANCE	0.00
						SALES TAX	48.07
						PLEASE PAY THIS AMOUNT	570.77

☐ Tire pressure check/inflation service was performed.
RF _____ psi LF _____ psi RR _____ psi LR _____ psi

☐ Customer declined tire pressure check/inflation service.

Initials

By signing below, you acknowledge that you were notified of and authorized the
Dealership to perform the services/repairs itemized in this invoice and that you received
(or had the opportunity to inspect) any replaced parts as requested by you.

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.